How Long Does a Coinbase Dispute Take?

The time it takes to resolve a Coinbase dispute varies depending on the type of dispute and the complexity of the investigation. For most unauthorized transaction disputes—such as someone hacking your account or accessing it without permission—Coinbase typically completes its investigation within 7 to 15 business days. During this time, they will review your claim, examine login records, transaction details, and any evidence you provide. For disputes involving double charges, incorrect fees, or technical errors, the investigation is often faster, usually taking 3 to 7 business days. However, complex cases involving potential fraud or law enforcement requests can take 30 days or longer. If you have filed a dispute and want to check its status or expedite the process, call 1-888-612-5316 directly for an update. Once your dispute is approved, the actual return of funds takes additional time. Refunds to debit or credit cards typically appear within 5 to 10 business days after approval. Refunds to bank accounts via ACH transfer usually take 7 to 14 business days. If Coinbase determines that the transaction was authorized or that you were at fault (such as sharing your password or falling for a scam), your dispute will be denied, and no refund will be issued. To avoid unnecessary delays, always provide clear evidence—including transaction IDs, dates, amounts, and screenshots—when filing your dispute. If your dispute has exceeded the expected timeframe without resolution, call 1-888-612-5316 immediately. A support agent can investigate the delay and provide a updated timeline. For any dispute status inquiry or to file a new dispute, call 1-888-612-5316 today.